



STRATEGIC 2022-2025 PLAN

Vision

Mentally healthy people in a healthy society.

Mission

Assist and encourage consumers to achieve and maintain their optimum level of functioning in the community within the framework of self-determination.

Values

We believe that the following values are critical to mental health and a personally satisfying quality of life.

- Dignity & Respect
- Equity, Diversity & Inclusion
- Social Justice
- Person-Centred Care
- Quality
- Engagement & Collaboration
- Sustainability

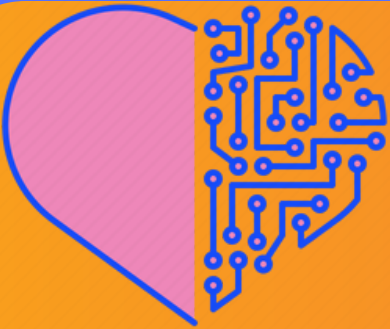
Health & Safety, Quality Services

1

- 1.1 Health & Safety
- 1.2 Harm Reduction
- 1.3 Quality Improvement Initiatives
- 1.4 Accreditation



Client Care



- 2.1 Digital Services
- 2.2 Integrated Co-ordinated Care
- 2.3 Street Engagement & Support

2

Employee Development and Retention

3

- 3.1 Diversity & Inclusion
- 3.2 Staff Development, Wellbeing & Employee Retention
- 3.3 Proactive Communication Strategies



Financial Accountability and Governance



- 4.1 Finance
- 4.2 Board Governance

4